

PROMO MECHANICS

THE SM STORE Q1 PROMO

1. The Promotion is applicable to cardholders in good standing of Metrobank Peso Visa/Mastercard, Metrobank Vantage Visa/Mastercard, M Mastercard, Titanium Mastercard, Platinum Mastercard, World Mastercard, PSBank Credit Mastercard, Toyota Mastercard, NCCC Mastercard, Rewards Plus Visa, Femme Visa, Femme Signature Visa, and Travel Platinum Visa credit cardholders in good standing. The Promotion is not applicable to Metrobank Dollar Mastercard, ON Internet Mastercard, Metrobank PRIME, Elite, Premier + Debit, Prepaid cards and YAZZ Prepaid Visa.
2. The promo period is from February 1 until April 15, 2022.
3. Cardholders who shop at The SM Store for a minimum single-receipt 0% installment purchase of P15,000 will get a FREE P500 eGC.
4. The P500 eGC can be exchanged for P500 worth of SM Gift Card.
5. Only 0% interest installment purchases and Shop Now, Pay Later (SNPL) up to 90 days are qualified for the promo.
6. Promo can be availed can be availed at the following:
 - All branches of The SM Store nationwide
 - The SM Store Call to Deliver
 - ShopSM
7. How to avail of the 0% installment via Call to Deliver:
 - a. Visit The SM Store Catalogue at <http://thesmstorecatalog.com> and choose among the items available.
 - b. Speak to a representative via Viber, Facebook Messenger, or the SM Call to Deliver hotline to place orders. Representatives are available daily from 10AM to 7PM.
 - ✓ SM Call to Deliver Hotline: #143SM (#14376)
 - ✓ Messenger: m.me/TheSMStore
 - ✓ Viber: bit.ly/JoinSMViber and message Call to Deliver Admins
 - c. Personal shopper to get the following information from the customers.
 - Name
 - Delivery Address

- Email Address
- Telephone / Cellphone Number
- d. Upon order confirmation from the personal shopper the cardholder have option to either pay via POS terminal or pay by link.
 - ✓ **Payment via POS terminal**
 - Upon delivery of the item/s by SM Call to Deliver rider / personnel, customer will swipe his / her credit card using the POS terminal.
 - ✓ **Payment via Pay by Link**
 - Personal shopper will send payment link to the email address of the cardholder.
 - Choose either Metrobank 0% Installment or Metrobank 0% Installment with Shop Now, Pay Later in the payment options.
 - Cardholder to send the proof of payment to the personal shopper, and wait for the item/s to be delivered.

Notes:

- The SM Store Personal shoppers will never ask for your credit card information, such as but not limited to credit card number, cvv, OTP. All transactions should be made via the link sent to your email address or POS terminal.
 - Fulfillment of orders and delivery is subject to branch cut-off schedules. This varies per store and may change accordingly
8. How to avail of the 0% installment via ShopSM:
- a. Visit the ShopSM website (<http://shopsm.com>)
 - b. Log in, browse and add items to your cart.
 - c. Once items are in your cart, select preferred delivery method (shipping or Store pick-up)
 - d. Completely filled-out the contact information page and the shipping address. Then, proceed to payment.
 - e. Select "iPay88 Online Payment" in the payment page. Then, choose either Metrobank Installment 0% by 2C2P or Metrobank Installment Buy Now Pay Later by 2C2P.
 - f. You will be redirected to the confirmation page. Click on the "Credit Card" tab on the upper left side of the screen and choose Metrobank.
 - g. Select "Proceed" to be redirected to the payment page.
 - h. Input required card credentials in the payment page and click "continue payment" to be redirected to One-Time Password (OTP) page.
 - i. Input your OTP to push through with the payment

- j. If details and OTP are correct, you will be redirected to a successful payment page.
9. Cardholders who met the qualified purchase at The SM Store will receive an eGC code via SMS. To redeem, cardholders should present the SMS at the Customer Service of any The SM Store branch.
10. Redemption period for the free eGCs is from February 2 to June 14, 2022 or not later than sixty (60) calendar days from the end of the promo period. All unredeemed eGC code(s) will be forfeited after the expiration date indicated in the SMS.
11. The eGC codes cannot be exchanged for cash, other products or discounts.
12. Metrobank will no longer accommodate cardholder in re-sending requests for eGC codes such as, but not limited to the following reasons:
 - a. eGC codes sent successfully to the principal cardholder but were accidentally deleted by the cardholder, members of their family or friends or due to upgrade or reformatting done to the cardholder's mobile device;
 - b. Due to loss, stolen, or defective mobile device;
 - c. eGC code sent successfully to the principal cardholder's registered mobile number maintained in Metrobank credit card's database during the promo and redemption period.

Should the principal cardholder request for a change in his or her mobile number during the promo period, only succeeding eGC codes earned will be sent to the new mobile number.
13. Valid spend includes only 0% installment purchases at The SM Store and excludes Straight Retail and Online Transactions, Cash Advances, Bills2Pay, Balance Transfer, Balance Conversion, Cash2Go, Payment Arrangement Transactions, finance charges, penalty fees, annual membership fees and other fees/charges.
14. eGC codes earned by a Supplementary cardholder from this promo will be automatically sent to the Principal cardholder's mobile number.
15. Splitting of transactions is prohibited and shall not be allowed for redemption. Splitting is defined as an intentional act of dividing a merchant installment transaction into multiple charge slips to redeem more than one reward incentive. Presumption of split transactions is having 2 or more transactions in one merchant outlet or establishment over one and the same product, and the interval of these transactions were made within 5-10 minutes.
16. Metrobank reserves the right to disqualify a previously approved transaction that was cancelled or charged back within the program period. Should the cardholder receive the P500 eGift but was later on deemed unqualified for not meeting the requirements of the incentives due to disputes arising from erroneous, invalid, fraudulent or unauthorized transactions, the cost of the incentive shall be charged by MCC to the cardholder's credit card account.
17. Full installment amount under the 0% installment and Shop Now, Pay Later program shall be deducted from the cardholders available credit limit.

18. All installment purchases are subject to the Terms and Conditions governing the issuance and use of Metrobank credit card and all related provisions of Metrobank credit card's 0% installment program.
19. All 0% installment purchase/s are subject to Metrobank credit card's approval and only valid if monthly dues are paid in full.