

## **Metrobank Travel Platinum Visa Lounge Access Promo Promo Mechanics**

Get a complimentary lounge pass with your Travel Platinum Visa!

For every P30k straight spend at any airline merchant, get one (1) free lounge pass via LoungeKey Pass, capped at 5x passes during the promo period.

Apply now to avail this offer!

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To generate your lounge pass QR, copy and paste this URL in your browser:  
[metrobankcard.mymcc.gift](https://metrobankcard.mymcc.gift)

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1. The Travel Platinum Visa Lounge Access Promo (the "Promo") will run from November 6, 2023 to November 5, 2024 only.
2. The Promo is open to all existing and newly-approved Metrobank Travel Platinum Visa Principal and Supplementary cardholders with good credit standing (current and not over limit) only.

Good credit standing refers to cardholders whose accounts are not delinquent, not under investigation due to suspected fraudulent activities, those whose Metrobank credit cards are not reported lost or stolen, and those who have not, otherwise, violated any of the Terms and Conditions Governing the Issuance and Use of Metrobank Credit Cards.

3. The complimentary access is a single-use lounge pass generated as a QR code that must be presented at any accredited lounge operator under the LoungeKey Pass Program that is operational at time of redemption (the "lounge pass"). The LoungeKey Pass Program is an all-digital program, and will only require a unique and valid QR code to grant access.
4. The lounge pass can be used by either the cardholder or their nominated guest only, on the condition that lounge details will be provided in the QR generation process<sup>1</sup> detailed below. QR generation will be required prior to access to any participating lounges.
5. To qualify for one (1) lounge pass, the cardholder must have a single-receipt straight transaction amount of at least P30,000 at any airline merchant using their Travel Platinum Visa. Multiple lounge passes can be awarded in a single transaction if the required minimum spends are met. The qualified cardholder ("the Cardholder") can get up to five (5) lounge passes during the promo period.

6. Valid spend includes single-receipt straight airline transactions, both online and in-store spend, of at least P30,000 at any airline merchant. Bookings made through accredited ticketing companies and travel agencies are included in the Promo. Valid transactions have to be made within the promo period only. Accumulated and/or installment airline spend are excluded from the promo.

See sample illustration below:

<b>Scenarios</b>	<b>Principal/Supplementary Cardholder Transaction Scenarios within Promo Period</b>	<b>Entitlement</b>
1	₱35k 1 <sup>st</sup> straight airline spend	One (1) lounge pass that may be used by the cardholder or guest
2	₱70k 1 <sup>st</sup> straight airline spend	Total of two (2) lounge passes that may be used by the cardholder and/or guest
3	₱60k 1 <sup>st</sup> straight airline spend ₱30k 1 <sup>st</sup> instalment airline spend ₱40k 2 <sup>nd</sup> straight airline spend	Total of three (3) lounge passes that may be used by the cardholder and/or guest
4	₱35k 1 <sup>st</sup> straight airline spend ₱50k 2 <sup>nd</sup> straight airline spend ₱60k 3 <sup>rd</sup> straight airline spend	Total of four (4) lounge passes that may be used by the cardholder and/or guest
5	₱155k 1 <sup>st</sup> straight airline spend	Total of five (5) lounge passes that may be used by the cardholder and/or guest
6	₱150k 1 <sup>st</sup> straight airline spend ₱35k 2 <sup>nd</sup> straight airline spend	Total of five (5) lounge passes that may be used by the cardholder and/or guest
7	₱35k 1 <sup>st</sup> straight airline spend ₱40k 2 <sup>nd</sup> straight airline spend ₱32k 3 <sup>rd</sup> straight airline spend ₱57k 4 <sup>th</sup> straight airline spend ₱48k 5 <sup>th</sup> straight airline spend	Total of five (5) lounge passes that may be used by the cardholder and/or guest
8	₱10k 1 <sup>st</sup> straight airline spend ₱29k 2 <sup>nd</sup> straight airline spend	Not eligible for a free lounge pass
9	₱10k 1 <sup>st</sup> straight airline spend ₱15k 2 <sup>nd</sup> straight airline spend ₱20k 3 <sup>rd</sup> straight airline spend	Not eligible for a free lounge pass
10	₱150k instalment airline spend (retail/special/balance conversion)	Not eligible for a free lounge pass

7. The Cardholder who meets the spend requirement will receive an SMS notification of the lounge pass with instructions on redemption. The confirmatory SMS will be sent to the Cardholder's Metrobank-registered mobile number.

8. To generate the lounge pass, the Cardholder must abide by the following guidelines<sup>1</sup>:
- a. Cardholders can copy and paste this url to the One Metrobank Website redemption platform ("metrobankcard.mymcc.gift").
  - b. From the redemption page in the One Metrobank Website, the Cardholder should input their Metrobank-registered mobile number to log in.
  - c. After inputting the mobile number, Cardholders must accept the Terms of Service of Giftaway and Metrobank's Privacy Policy.
  - d. Cardholders should input the One-Time Password (OTP) sent to their registered mobile number to proceed to the main redemption page.
  - e. Cardholders should click on "Check Progress" then claim the available lounge pass by clicking "Input".
  - f. Upon claiming, Cardholders will be required to register the details of the person who will use the lounge pass – regardless whether the user will be the Cardholders themselves or their guest. First name, last name, mobile number, and email address will be required for registration.

Note: First name and last name registered shall be the same as the name listed in the intended user's passport and boarding pass to be allowed access to any of the participating lounge.

- g. Once registered, the submitted details will be tagged to and reflected on a unique QR code that will serve as the lounge pass to be presented at the LoungeKey Pass-accredited lounge operators. Once registered, details are final, non-editable, and non-transferrable. Only lounge passes with the correct user details will be accepted for entry into the lounges.

Registration of lounge details should be done within a year from the qualified transaction date. The deadline to register is reflected in the redemption page. Failure to register within the prescribed registration period will automatically forfeit the eligible lounge pass/es.

By redeeming the lounge pass, the Cardholder agrees that all information disclosed in the One Metrobank Website will be subject to the Confidentiality, Data Privacy, Security Policy, Terms of Use, and Terms and Conditions of Metrobank, the e-gift provider, Giftaway Inc., the lounge partners, and LoungeKey, and is subject further to the Data Privacy Act of 2012 (R.A. No. 10173).\*\*

9. To access the lounges under the LoungeKey Pass program, Cardholders and/or their guests must observe the following:
  - a. Refer to the LoungeKey Pass Conditions of Use before making any lounge visits, and agree that these Conditions of Use are subject to change without notice. Pre-booking of lounge access is not applicable for the Promo.
  - b. Keep up to date on lounge information, including the list of lounges they are eligible to visit, and more detailed information about those lounges, including location, opening times, and facilities available and specific conditions applicable to each lounge by copying and pasting this URL in their browser ("<https://loungefinder.loungekey.com/en/metrobankph>").

Note: Lounge information are subject to change without notice, and the Cardholder and their guest cannot make Metrobank, Giftaway, Inc., and LoungeKey liable for privileges, benefits, or facilities that are not observed during time of availment.

- c. Present the lounge pass – the generated QR code reflecting the user’s details – together with the passport and boarding pass of the person who will access the lounge. Cardholders must tell the lounge staff that they are entering under the LoungeKey Pass Program.

Note that use of the lounge pass must be made within a year from the registration date only. The expiration date of lounge passes is reflected in the QR codes and the One Metrobank Website. Failure to use within the prescribed usage period will automatically forfeit the lounge pass.

10. The Cardholder and their guests must abide by the house rules and regulations of all participating airport lounges. Metrobank, Giftaway, Inc., and LoungeKey shall not be held liable, and cardholders and/or their guests shall hold Metrobank, Giftaway, Inc. and LoungeKey free and harmless, from any claims arising from their non-observance or failure to comply with the same.
11. Cardholders who are not eligible for the Promo will not be able to access the accredited LoungeKey lounge operators. Paid lounge visits at any lounge operator are not allowed under this Promo.
12. In case of dispute on any Cardholder’s eligibility, Metrobank’s decision shall prevail. All questions or disputes regarding the Cardholder’s eligibility for the Promo or for any redemption shall be resolved by Metrobank at its discretion with concurrence of DTI.
13. Any dispute concerning the products or services related to the Promo shall be settled directly between the cardholder and the respective lounge operators, with the concurrence of the DTI.
14. The terms and conditions governing the issuance and use of Metrobank credit cards, reminders and other provisions contained in the card carrier, statement of account,



charge slips and other documents or instruments, which are made an integral part hereof by reference, shall likewise be resorted to in instances where they are applicable in this Promo.

15. The use of the Metrobank credit card in connection with this Promo is subject to the terms and conditions governing the issuance and use of Metrobank credit cards.
16. By participating in the Metrobank Travel Platinum Visa Lounge Access Promo, the Cardholder confirms that he/she has read, understood and agrees to be bound by these promo mechanics and terms and conditions, Metrobank's Privacy Policy and Terms of Use, Giftaway's Terms and Conditions, and LoungeKey's Terms and Conditions.

\*\* Please see below Terms of Use of Metrobank, Giftaway, Inc., and LoungeKey. You may view them by copying and pasting the URLs in your browser.

- Metrobank Privacy Policy (<https://www.metrobank.com.ph/articles/privacy-policy>)
- Metrobank Terms of Use (<https://www.metrobank.com.ph/articles/terms-of-use>)
- Giftaway Terms and Conditions (<https://giftaway.ph/terms>)
- LoungeKey Terms and Conditions  
(<https://portal.loungekey.com/en/metrobankph/conditions-of-use/>)  
(<https://loungefinder.loungekey.com/en/metrobankph/faq/>)

17. Metrobank reserves the right to disqualify any Cardholder from further participation in this program if the Cardholder defaults in his payment, or if in Metrobank's judgement the said Cardholder has violated these Terms and Conditions and/or the Terms and Conditions governing the issuance and use of his Metrobank Credit Card.
18. For any questions, concerns, or clarifications, please contact Metrobank at (02)88-700-700 (Domestic Toll-Free Hotline 1-800-1888-5775), or International Toll-Free Hotline at (+ your country and area codes) 800-8700-0707. Customer may also send an email to [customerservice@metrobankcard.com](mailto:customerservice@metrobankcard.com).

Standard Terms and Conditions apply.

Metrobank is regulated by the Bangko Sentral ng Pilipinas <https://www.bsp.gov.ph>.

DTI Fair Trade Permit No. FTEB-176140, Series of 2023.  
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