

## PROMO MECHANICS

1. The Promotion is open to all Metrobank Peso Visa/Mastercard, Metrobank Vantage Visa/Mastercard, M Mastercard, Titanium Mastercard, Platinum Mastercard, World Mastercard, PSBank Credit Mastercard, Toyota Mastercard, NCCC Mastercard, Rewards Plus Visa, Femme Visa, Femme Signature Visa, Cashback Visa and Travel Platinum Visa. The Promo is not applicable to Metrobank ON Virtual Mastercard, Metrobank Prime Debit, Metrobank Prepaid Mastercard, Metrobank Dollar Mastercard and YAZZ Prepaid Visa.
2. Book standard or **Rack** rate and get Complimentary Breakfast for two (2) at Grand Hyatt Manila using your Metrobank credit card.
3. The promo period is from September 1, 2021 to November 30, 2021 only.
4. Qualified Metrobank cardholders can get Complimentary Breakfast for two (2) **when they book standard or Rack rate** at Grand Hyatt Manila using their Metrobank credit card.
5. Booking Period: September 1, 2021 to November 30, 2021.
6. Stay Period: September 1, 2021 to December 29, 2021.
7. Other Terms and Conditions:
  - a. Promo Rates: Same as standard rate found online.
  - b. Block-out Dates: None
  - c. Cancellation Policy: Booking maybe cancelled 48-hours prior arrival to avoid one (1) night fee.
  - d. Deposit Policy: Reservations must be guaranteed by Metrobank credit card.
  - e. Prior reservation is required. Call (02) 8838 1234 or [email sea.reservatios@hyatt.com](mailto:sea.reservatios@hyatt.com) to reserve.
  - f. Prevailing government guidelines on hotel accommodations and on allowed guest will apply upon check-in of the guest.
8. The Promo is non transferrable, non-cumulative, cannot be exchanged for cash or other products and cannot be used in conjunction with any other discounts, promotions, fixed price items, unless otherwise provided.
9. The Promo discount is not convertible to cash and cannot be exchanged for other items.
10. In the purchase of goods and services which are on a promotional discount, the senior citizen can either avail of the Promo discount or the discount provided under the Expanded Senior Citizens Act of 2010, whichever is higher.
11. The use of Metrobank credit card in connection with this Promo is subject to the Terms and Conditions governing the issuance and use of Metrobank credit cards.
12. Metrobank reserves the right to disqualify a previously approved transaction subsequently cancelled or charged back within the Promo Period. Should a cardholder receive the discount but was later on deemed unqualified for not meeting the requirements of the Promo due to disputes arising from erroneous, invalid, fraudulent or an authorized transactions, the cost of the incentive shall be charged by Metrobank to the cardholder's credit card account.
13. Any amendments in the terms and conditions are subject to DTI approval.
14. The terms and conditions governing the issuance of Metrobank credit cards, reminders and other provisions contained in the card carrier, statement of account, charge slips and other documents or instruments, which

are made an integral part hereof by reference, shall likewise be resorted to in instances where they are applicable to this Promo.

15. Any dispute concerning the products or services related to the Promo shall be settled directly between the cardholder and **Grand Hyatt Manila** with the concurrence of the DTI.
16. In case of dispute concerning Metrobank and the cardholder's availment of the Promo, the decision of Metrobank, with the concurrence of the DTI, shall be considered final.