

PROMO MECHANICS

1. The Promotion is open to all Metrobank World Mastercard and Peso Platinum Mastercard cardholders in good standing.
2. Enjoy **50% OFF** at **Grand Hyatt Manila's #DineAtHome** via bit.ly/DineAtHomeGHM for at least PHP4,000 single-receipt spend (inclusive of government taxes and service charge). Maximum discount of PHP10,000 applies.
3. Offer is applicable on featured DineAtHome food and beverage menu categories below:
 - No. 8 China House
 - Grand Kitchen
 - Florentine
 - Wine
4. Promo is valid from October 15, 2021 to November 30, 2021.
5. How to avail:
 - a. Cardholder to place orders through bit.ly/DineAtHomeGHM
 - b. Cardholder will receive a call from Grand Hyatt Manila to confirm the orders, delivery details and assist with the payment. Payment link will be sent via e-mail and/or mobile number.
 - c. Official receipt will be provided on the day of pick-up or delivery.
6. Advanced order of forty-eight (48) hours is required.
7. Delivery fee is subject to charges based on location via Grand Hyatt's partner delivery service or guest may arrange their preferred courier of choice and shall shoulder the applicable fees.
8. Splitting of single-bill transaction for the purpose of availing the exclusive offer is strictly prohibited.
9. All paid orders are considered final. Cancellations and refund requests will not be entertained.
10. Grand Hyatt Manila reserves the right to refuse redemption of the offer by the cardholder if the cardholder does not adhere to the promo mechanics.
11. The promo offer is not valid and may not be used in conjunction with any other ongoing promotional offers, non-transferable and not convertible to cash, gift certificates or any item from the menu.
12. World of Hyatt members are not eligible to earn points for this exclusive offer.
13. In purchase of goods and services which are on the promotional discount, Senior Citizens and PWDs, may either avail of this promotional offer with 12% VAT exclusion, or they may avail of the standard discount from the regular rate under Republic Act No. 7432 and 7277, both as amended under R.A. 9994.
14. The use of Metrobank credit card in connection with this Promo is subject to the Terms and Conditions governing the issuance and use of Metrobank credit card.
15. Metrobank reserves the right to disqualify a previously approved transaction subsequently cancelled or charged back within the Promo Period. Should a cardholder receive the discount but was later on deemed unqualified for not meeting the requirements of the Promo due to disputes arising from

erroneous, invalid, fraudulent or unauthorized transactions, the cost of the incentive shall be charged by Metrobank to the cardholder's credit card account.

16. The terms and conditions governing the issuance of Metrobank Credit Cards, reminders and other provisions contained in the card carrier, statement of account, charge slips and other documents or instruments, which are made an integral part hereof by reference, shall likewise be resorted to in instances where they are applicable in this Promo.
17. Any dispute concerning the products or services related to the Promo offer shall be settled directly between the cardholder and Grand Hyatt Manila with the concurrence of the DTI.
18. In case of dispute concerning Metrobank and the cardholder's availment of the Promo, the decision of Metrobank with the concurrence of the DTI shall be considered final.

Per DTI Fair Trade Permit No. FTEB-129049 Series of 2021