

Promo Mechanics

- 1. The booking period is from May 15 to June 15, 2018 and the travel period is from May 15 to September 30, 2018.
- 2. The promotion is open to existing and newly approved principal and supplementary Metrobank Femme Signature Visa and Travel Platinum Visa cardholders who avail of the Water cottage and Beachfront cottage for a minimum of 2 nights stay with a minimum of two (2) persons in a room at El Nido Resorts Lagen Island.
- 3. Metrobank Femme Signature Visa and Travel Platinum Visa cardholders are entitled to a maximum discount of P50,000 or a maximum of a two (2) night stay. A maximum of two (2) transactions per cardholder will be allowed in the duration of the promo. Splitting of a single transaction for the purpose of availing multiple discounts is prohibited.
- 4. Should it be proven that a cardholder was able to enjoy multiple discounts without adhering to the above mechanics; the total amount of the bill shall be charged to MCC to the cardholder's credit card account. Note that a supplementary card is recognized as an extension of the principal account, and as such, is treated as part of the same account.
- 5. For new bookings only. The promo may not be availed in conjunction with other ongoing El Nido Resorts offers and promotions. Senior Citizen and PWDs may either avail of this promotional discount or they may avail of the standard discount from the regular rate under Republic Act No. 7432 and 7277, both as amended under RA 9994
- 6. The discount is not convertible to cash / item
- 7. Unsuccessful card transactions will not entitle the cardholder to the promo.
- 8. Reservation is required and must be coursed directly with El Nido Resorts. Offers are subject to room availability and the booking should be paid within 48 hours after the Reservations Agent has sent the booking confirmation
- 9. El Nido Resorts reserves the right to refuse applying the discount if the cardholder does not adhere to the promo mechanics.
- 10. The use of the Metrobank Card in connection with the promo is subject to the Terms & Conditions governing the issuance of Metrobank in connection with the Promo is subject to the Terms and Conditions governing the issuance of Metrobank Credit Cards.

Reservations Procedure:

- 1. Requests or inquiries for El Nido Resorts Lagen Island accommodation can be done through the following:
 - El Nido Resorts Hotline (02) 902 5934
 - Email <u>holiday@elnidoresorts.com</u>
 - Greenbelt 5 Booth 2F infront of Baskin Robbins & Cibo
 - El Nido Resorts Corporate Office 3F, Alveo Corporate Center, BGC
- 2. Once booked, a confirmation shall be communicated to the guest by email with the details of the booking, computation and payment instructions.
- 3. Booking should be paid within 48 hours after the Reservations Agent has sent the booking confirmation.
- 4. Guest may make the payment using their Metrobank Femme Signature Visa through the following:
 - Greenbelt 5 Booth
 - El Nido Resorts Corporate Office 3F, Alveo Corporate Center, BGC
- 5. Once payment is completed, room vouchers and other travel vouchers will be given to the guest through email. Vouchers are required upon check-in.

Important Notes:

- 1. Metrobank Femme Signature Visa and Metrobank Travel Platinum Visa cardholders should swipe their credit cards at the El Nido Resorts Head Office or Greenbelt 5 booth.
- 2. Physical presence of the card and cardholder are required. We will not accept online payments.
- 3. For flight bookings, please contact our partner airline, Airswift (formerly Island Transvoyager Inc) through their reservations number:

Monday to Saturday including Holidays (office hours 08:30AM to 05:30PM only) TK Direct Number: +63 2 851 5664/74 or +63 902 5948/49 E-mail Address: <u>flightresa@itiair.com</u> / <u>csu@itiair.com</u>

Sunday (office hours 08:30AM to 05:30PM only) Contact Details: +63 2 851-5664/74 E-mail Address: <u>flightresa@itiair.com</u> / <u>csu@itiair.com</u> Mobile Hotline Number: (smart) 0999-4695315 (globe) 0915-5097024

Website: www.air-swift.com

Per DTI-FTEB Permit Number 8181, Series of 2018. Supervised by the Bangko Sentral ng Pilipinas Telephone Number: (632)708-7087 Email Address: consumeraffairs@bsp.gov.ph