

Terms and Conditions - 10% DISCOUNTS AT TOYOTA DEALERS for Toyota Mastercard

- 1. The discount is open to all principal and supplementary Metrobank Toyota Mastercard credit cardholders in good credit standing* only ("Cardholder").
- The Cardholder is entitled to a 10% discount on genuine parts, accessories, and labor at all Toyota dealers nationwide. The vehicle must be registered to in the Cardholder's name in order to qualify for the discount.
- 3. The 10% discount is not applicable on the following:
 - a. Tires and non-genuine batteries
 - b. 0% deferred payment transactions
 - c. Insurance claimed repairs deductible and betterment allowance for parts
- 4. The discount cannot be applied in conjunction with other ongoing discounts, promos and programs such as but not limited to Toyota Sure Service and fleet account discount programs.
- 5. Metrobank reserves the right to change the types of eligible products or services, discount rate, and other conditions or suspend, cancel or discontinue the discount program with prior notice.
- 6. The terms and conditions may be modified by Metrobank in its sole discretion from time to time, and any such change is deemed to be binding on the Cardholder upon at least sixty (60) days' prior notice, unless otherwise directed by the Bangko Sentral ng Pilipinas, existing laws, rules and regulations. Cardholder shall be responsible in informing the co-obligor (if any) of these terms and conditions.
- 7. Any changes in these terms and conditions, the eligible transactions and discount rate, among others, shall be communicated to Cardholders via the following channels:
 - a. Cardholder's Statement of Account (SOA); or
 - b. The Metrobank and Metrobank Card websites (www.metrobank.com.ph and www.metrobank.com.ph

It shall be the Cardholder's responsibility to regularly check Metrobank's official websites and other official channels for any changes or announcements related to the Metrobank Toyota Mastercard, other Metrobank credit cards and Metrobank's Privacy Policy. The Cardholder's continued use of the Metrobank Toyota Mastercard shall constitute his/her acceptance of these terms and conditions as amended.

8. Metrobank reserves the right to disqualify a previously approved transaction that was cancelled or charged back. Should the Cardholder receive the discount, but was later on deemed unqualified for not meeting the requirements of these terms and conditions due to disputes arising from, but not limited to, erroneous, invalid, fraudulent or unauthorized transactions, the cost of the discount and shall be charged by Metrobank to the Cardholder's credit card account.



- 9. Any dispute concerning the products or services of Toyota under this program shall be settled directly between the cardholder and the respective Toyota dealer. Metrobank shall not be responsible for any liability in the event of such dispute.
- 10. The use of the Metrobank Toyota Mastercard is subject to the Terms and Conditions Governing the Issuance and Use of Metrobank Credit Cards.
- 11. By using the Metrobank Toyota Mastercard under this program, the Card Member acknowledges that he/she has read, fully understood and agreed to these terms and conditions.
- 12. For inquiries or concerns, please call the Metrobank Customer Service Hotline at (02) 88-700-700 (Domestic Toll-Free Hotline 1-800-1888-5775), or International Toll-Free Hotline at (+ your country and area codes) 800-8700-0707. For general inquiries, Card Members may send Metrobank an email at customercare@metrobank.com.ph.
- * Good credit standing refers to Cardholders whose accounts are not delinquent, not under investigation due to suspected fraudulent activities, those whose Metrobank credit cards are not reported lost or stolen, and those who have not, otherwise, violated any of the Terms and Conditions Governing the Issuance and Use of Metrobank Credit Cards.

Metrobank is regulated by the Bangko Sentral ng Pilipinas https://www.bsp.gov.ph.